**The First Point of Contact (FPoC) offers telephone support, consultation, signposting information, and referral advice.**

**The service can be used by anyone who works with a child/young person - ideally a professional who knows the CYP/family well.**

**If concerned about the emotional/mental health of a young person then phone the First Point of Contact on**

**01422 300 001**

**see** [**www.calderdalecamhs.org.uk**](http://www.calderdalecamhs.org.uk) **for further information**

**FIRST POINT OF CONTACT (FPoC) REFERRAL PROCESS:**

**1. Call FPoC to discuss young person**

**2. Refer to FPoC if required**

**3. FPoC to gather information from**

**CYP/family & other professionals**

**4. Referral outcome communicated**

**to YP/family & referrer**